PALMDALE WATER DISTRICT
A CENTURY OF SERVICE

# PRESS RELEASE

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**FOR IMMEDIATE RELEASE**

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# PWD NOW ACCEPTING APPLICATIONS FOR 2027 RATE ASSISTANCE PROGRAM

*Palmdale*, CA – Palmdale Water District (PWD) customers who are eligible for the annual Rate Assistance Program (RAP) may now submit their applications. The program provides a $25 credit on the monthly service fee.

RAP is open to eligible senior citizens ages 62 and older, veterans of any age, and low-income families who need assistance with their water bills. Interested customers must provide proof of income and be enrolled in the California Alternate Rates for Energy (CARE) program with Southern California Edison or Southern California Gas Co. The program is limited, due to available funding, to the first 700 customers who apply and are approved. Program participants must reapply each year.

"The Rate Assistance Program is extremely popular and will fill up fast," said PWD Customer Care Supervisor Tara Rosati. "Applications

(more)

with all the required documents need to be submitted as early as possible because of high demand. We encourage customers to apply online."

Last year, the PWD Board of Directors raised the budget for RAP from $170,000 to $210,000, expanding the available spots to 700 customers. The Board also increased the discount from $20 to $25 to offer greater assistance to individuals.

State law prohibits PWD from funding this program with operating revenue from customers. Therefore, the Board of Directors has funded RAP using non-operating revenues from leasing PWD properties, including mobile phone companies for cell towers.

Applications for RAP can be completed on PWD's website in English at https://bit.ly/2027RAP and in Spanish at https://bit.ly/ESP2027RAP. For more information or assistance, please call the Customer Care Department at 661-947-4111.

Since 1918, the Palmdale Water District has provided high-quality water at a reasonable cost. We pride ourselves on providing great customer care; advocating for local water issues that help our residents; educating the community on water-use efficiency; and leading our region in researching and implementing emerging technologies that increase operational efficiency. For more information about PWD, visit www.palmdalewater.org.

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