

the PIPELINE

PALMDALE WATER DISTRICT



Come Visit Us on Customer Appreciation Day!

To thank our customers for their trust and support, Palmdale Water District is holding a Customer Appreciation Day on July 22. The event will feature information including water-saving rebates, engineering projects, and employment opportunities. Bring your water questions and enjoy light refreshments and exclusive giveaways, while supplies last. Aquadog will be available for photos!

 **Tuesday, July 22, 2025**

 **10:30 a.m. – 1:30 p.m.**

 **2029 E. Avenue Q, Palmdale**



SUMMER 2025 | VOLUME 11 ISSUE 2

In This Issue:

<i>Consumer Confidence Report</i>	Page 2
<i>Let's Talk H2O! Water Quality</i>	Page 3
<i>Landscape Conversion</i>	Page 4

Calendar:

Board Meetings

Mondays @ 6 p.m.
June 9 & 23
July 14 & 28
Aug. 11 & 25
PWD Board Room

Let's Talk H2O! Water Quality

Thursday, Aug. 14
@ 5 – 6:30 p.m.
Leslie O. Carter Water Treatment Plant
700 East Avenue S, Palmdale

Closure

Labor Day
Monday, Sept. 1

Helpful Hints for Your Yard this Summer:

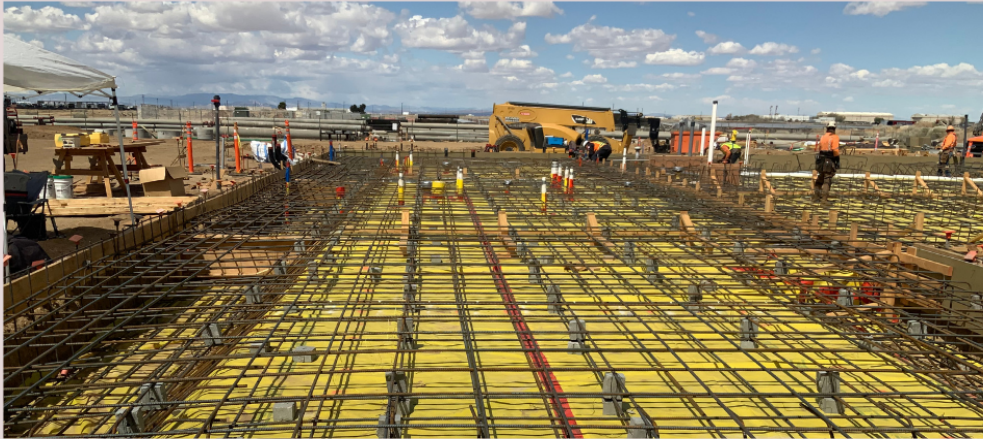
- Water up to four days a week
- Use three short cycles per watering day to prevent runoff
- Run each sprinkler station for about five minutes per cycle
- Aim for a total of 15 minutes per day, 60 minutes per week
- Inspect sprinkler heads regularly to avoid leaks and overspray



Pure Water AV Construction Taking Shape

We're excited to share that construction is officially underway on the Pure Water Antelope Valley project! Crews have begun pouring concrete for the Demonstration Facility. This marks a major milestone in our mission to secure a reliable, drought-resilient water future for our region.

Stay tuned for more updates as construction progresses!



Water Quality Report for 2024

PWD is pleased to announce that its water quality in 2024 met or exceeded all state and federal standards. The information will be published in the annual Consumer Confidence Report, which will be available online or by mail.

To read the full report, please scan the QR code below starting July 1. For a copy by mail, please contact Customer Care at 661-947-4111.



Finance Manager/CFO Dennis Hoffmeyer to Retire after 36 Years

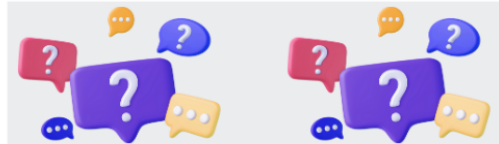
After more than three decades at PWD, Finance Manager/CFO Dennis Hoffmeyer will be retiring at the end of July.

Hoffmeyer was just a year out of high school when he started working at PWD in April 1989 as a temporary draftsman. After several years, he did double duty and added IT to his title. In 1996, he was full time in IT, working on programming and billing. He moved to the Finance Department to be the Senior Accountant then served as the Accounting Supervisor for 13 years. He was promoted to his current position in late 2021.



"I feel fortunate to have had the opportunity to serve in this position," said Hoffmeyer, who dedicated his extensive career to public service in his hometown.

PWD is currently interviewing candidates to fill the position.



We Value Your Feedback

PWD is committed to providing meaningful programs and timely communication to our customers. Please take a few moments to complete our brief survey regarding PWD events and The Pipeline newsletter.

Scan the QR code below to submit your feedback.





Customer Care Corner

Ask Customer Care Rep
Angel Salmeron

? What's the best time of day to water my lawn during the summer?

A The most efficient time to water is early in the morning or after sunset. This reduces water loss through evaporation and wind. PWD recommends watering before 10 a.m. or after 6 p.m. to save water and improve absorption.

? How can I tell if my sprinklers are wasting water?

A Check regularly to ensure water is not spraying onto sidewalks, driveways, or streets. Water pooling or flowing off your yard is a sign the sprinkler is operating too fast or too long.

? Do you have any simple tips to help me lower my water bill this summer?

- A**
- Reduce each sprinkler run by a minute and use multiple short cycles for better soil absorption.
 - Replace older toilets with high-efficiency models and install water-saving showerheads to reduce indoor use.
 - Adding mulch to your garden beds and drought-tolerant plants can help reduce water usage.

Let's Talk H2O!

WATER QUALITY

Join us to learn details about your water quality and tour the Leslie O. Carter Water Treatment Plant.



Thursday, Aug. 14, 2025
5 - 6:30 p.m.

Leslie O. Carter Water Treatment Plant
700 East Avenue S, Palmdale

Scan the QR
code to register.



Featuring:
Operations Manager Joe Marcinko &
Water Quality & Regulatory Affairs
Supervisor Amanda Thompson

Registration is required and space is limited. To sign up, contact Public Affairs Specialist Michelle Trejo at mtrejo@palmdalewater.org or scan the QR code.

New Public Member Appointed to PRWA Board

Palmdale native Joe Pallon has been appointed as the new Public Member Director of the Palmdale Recycled Water Authority (PRWA), following unanimous approvals from both the PWD Board of Directors and the Palmdale City Council.



With a background in public policy and a passion for water conservation, Director Pallon brings valuable experience.

"I believe using recycled water is becoming more than a necessity," he said. "It's the responsible thing to do if we want to sustain life in the AV."

Formed in 2012, PRWA is a joint partnership between PWD and the city of Palmdale. It is focused on advancing recycled water use for irrigation and recharge projects across the region.

Transform Your Lawn, Save Water & Money

Upgrade your front yard with PWD's Water-Wise Landscape Conversion Program! Receive up to \$3,000 in rebates to replace your grass with drought-tolerant plants, mulch, or permeable hardscape.

For more information, contact our Water-Use Efficiency Specialists at 661-456-1001 or visit www.palmdalewater.org.

CONTACT US!

CUSTOMER CARE: 661-947-4111
EMERGENCY LINE: 661-947-4114
FAX: 661-947-8604
WATER-USE EFFICIENCY:
661-947-4111 EXT. 5002

PAY YOUR BILL BY PHONE 24/7:
855-498-9969
PAY ONLINE:
PALMDALEWATER.ORG

PAY NEAR ME: PAY WITH CASH AT ANY 7-ELEVEN OR FAMILY DOLLAR LOCATION WITH YOUR PWD STATEMENT.

ATTENTION: THIS PUBLICATION IS AVAILABLE IN SPANISH ON OUR WEBSITE AT PALMDALEWATER.ORG.

ATENCION: ESTA PUBLICACION ESTA DISPONIBLE EN ESPANOL EN NUESTRO SITIO WEB. VISITE PALMDALEWATER.ORG.



Board of Directors

W. Scott Kellerman, Division 1
Don Wilson, Division 2
Cynthia Sanchez, Division 3
Kathy Mac Laren-Gomez, Division 4
Vincent Dino, Division 5

Executive Team

Dennis D. LaMoreaux
General Manager/CEO
Scott Rogers
Assistant General Manager/COO
Dennis Hoffmeyer
Finance Manager/CFO

The Pipeline is published by Palmdale Water District's Public Affairs Department.

EDITOR/WRITER
Judy Shay, Public Affairs Director

DESIGNER/WRITER
Michelle Trejo, Public Affairs Specialist

Congratulations to the 2025 PWD Water Ambassadors



We are proud to recognize the dedicated community members who successfully completed the 2025 PWD Water Ambassadors Academy. Over the course of four in-depth sessions, participants gained valuable insight into the inner workings of the District and developed the knowledge needed to become confident water stewards in our community.

The academy is offered once a year and continues to inspire local residents to engage in meaningful water education and advocacy.

To join the interest list for the 2026 Water Ambassadors Academy, scan the QR code below or contact Public Affairs Specialist Michelle Trejo at mtrejo@palmdalewater.org.



Scan the QR
code to register.



Mission Statement : Since 1918, the Palmdale Water District has provided high-quality water at a reasonable cost. We pride ourselves on great customer care; advocating for local water issues that help our residents; educating the community on water-use efficiency; and leading our region in researching and implementing emerging technologies that increase operational efficiency.