



PALMDALE WATER DISTRICT
A CENTURY OF SERVICE

MANDATORY WATER CONSERVATION INFORMATION SHEET 2022

With three consecutive dry winters in California, it is important that everyone starts using water efficiently. Palmdale Water District (PWD) has implemented Mandatory Stage 2 of its Water Shortage Contingency Plan (WSCP).

Under the new guidelines effective May 1, 2022, PWD customers can irrigate outdoor landscape three days a week before 10 a.m. and after 6 p.m. Watering days are Mondays, Wednesdays, and Saturdays only. However, watering should be kept to a minimum, if possible, with extensive measures taken to reduce water waste. PWD is not issuing citations for first water waste offenses but is providing a warning to correct the waste issue. If water waste does continue, PWD reserves the right to fine the resident, business, municipal facility, industry, or other user.

PWD Stage 2 Water Shortage Contingency Plan Restrictions

- Primary use of water is for domestic use, sanitation, fire prevention, and public health and safety.
- No hose washing of hardscape surfaces (i.e., sidewalks, walkways, buildings, walls, patios, parking areas, etc.).
- Hardscape spraying is only permitted to eliminate conditions that are hazardous to public safety or to prepare a surface for architectural coating or painting.
- Vehicle washing is permitted using an automatic shutoff nozzle attached to the hose (PWD highly recommends going to a commercial car wash that recycles its water.)
- Decorative fountains are not permitted unless the water used is within a closed recycling system.
- Water shall not be served at any public businesses where food is sold unless specifically requested by the patron.
- All indoor/outdoor water leaks must be repaired by the user within one week of discovery.
- Watering is only allowed Mondays, Wednesdays and Saturdays between 6 p.m. and 10 a.m.
- Any water found running off property from outdoor watering is considered water waste and is subject to penalty.
- Potable water is not permitted to irrigate turf located on public medians.
- Outdoor irrigation of new home construction and buildings is not permitted unless drip irrigation or micro-spray is used.
- Outdoor watering is prohibited for 48 hours after measurable rainfall and no watering is allowed when it is raining.
- Golf courses, commercial nurseries, parks, school yards, public open space, and public landscaped areas are prohibited from watering lawn, landscaping, and other turf areas between

the hours of 6 a.m. and 6 p.m. except when reclaimed water is used or when public use requires a modified and approved watering schedule.

- Athletic fields are permitted to be watered between the hours of 6 p.m. – 10 a.m. the following morning with no restriction on watering days.

Watering schedules must be always followed. PWD requires advanced written notice of any maintenance activities requiring water use between the hours of 10 a.m. and 6 p.m.

Fines are assessed under the Water Shortage Contingency Plan as follows:

- First violation will result in a documented warning.
- Second violation will result in a fine of \$50.00.
- Third violation will result in a fine of \$250.00.
- Fourth violation will result in a fine of \$500.00.
- Fifth violation will result in a discontinuance of service and a \$1,000.00 reconnection fee.

WATER WASTE DOOR TAG APPEAL PROCESS

PWD recognizes that there may be mitigating or intervening circumstances that bear upon a Consumer's apparent misuse of water. Upon receipt of any notice regarding purported misuse or waste of water, the Consumer shall have five working days within which to file a written request for reconsideration with the PWD General Manager. If the Consumer is not satisfied with the General Manager's decision, the Consumer shall have 15 days after the General Manager's decision within which to file a written appeal with the Board of Directors. The Board shall conduct a hearing on the appeal at the next Board meeting immediately following the appeal. The Board's decision following such hearing shall be final and conclusive.

Palmdale Water District appreciates customers conserving water every day and encourages everyone to continue this effort to achieve our required minimum reduction of water consumption by 20%.

For a complete copy of the Water Waste Policy and Resolution 16-8, please visit PWD's website at www.palmdalewater.org.