



PALMDALE WATER DISTRICT
A CENTURY OF SERVICE

CONSERVATION INFORMATION SHEET 2021 STAGE 2 (VOLUNTARY)

With two consecutive dry winters in California, it is important that everyone continues to use water efficiently. Palmdale Water District (PWD) has implemented Stage 2 (Voluntary) of its Water Shortage Contingency Plan (WSCP), urging customers to conserve 15% to prepare for the possibility of a dry year in 2022.

Although there are no watering restrictions currently, PWD recommends customers irrigate outdoors only three (3) days a week between 10 p.m. and 6 a.m. as a way of achieving 15% conservation. Water waste should always be avoided. Currently, PWD is not issuing citations for water waste for first offenses but is providing a warning to correct the waste issue. If water waste continues, PWD reserves the right to fine the resident, business, municipal facility, industry, or other user.

WATER WASTE POLICY RESTRICTIONS

- Primary use of water is for domestic use, sanitation, fire prevention, and public health and safety.
- No hose washing of hardscape surfaces (i.e., sidewalks, walkways, buildings, walls, patios, parking areas, etc.).
- Hardscape spraying is only permitted to eliminate conditions that are hazardous to public safety or to prepare a surface for architectural coating or painting.
- Vehicle washing is permitted using an automatic shutoff nozzle attached to the hose. (PWD highly recommends going to a commercial car wash that recycles its water.)
- Decorative fountains are not permitted unless the water used is within a closed recycling system.
- Water shall not be served at any public businesses where food is sold unless specifically requested by the patron.
- All indoor/outdoor water leaks must be repaired by the user within one (1) week of discovery.
- Any water found running off property from outdoor watering is considered water waste and is subject to penalty.
- Outdoor irrigation of new home construction and buildings is not permitted unless drip irrigation or micro-spray is used.
- Outdoor watering is prohibited for 48 hours after measurable rainfall, and no watering is allowed when it is raining.

Fines for Water Waste Violations are:

- First violation will result in a documented warning.
- Second violation will result in a fine of \$50.00.
- Third violation will result in a fine of \$250.00.
- Fourth violation will result in a fine of \$500.00.
- Fifth violation will result in a discontinuance of service and a \$1,000.00 reconnection fee.

WATER WASTE DOOR TAG APPEAL PROCESS

PWD recognizes that there may be mitigating or intervening circumstances that result in a Consumer's apparent misuse of water. Upon receipt of any notice regarding purported misuse or waste of water, the Consumer shall have five (5) working days within which to file a written request for reconsideration with the PWD General Manger. If the Consumer is not satisfied with the General Manager's decision, the Consumer shall have fifteen (15) days after the General Manager's decision within which to file a written appeal with the Board of Directors. The Board shall conduct a hearing on the appeal at the next Board meeting immediately following the appeal. The Board's decision following such hearing shall be final and conclusive.

Palmdale Water District appreciates your effort in conserving water every day and encourages you to continue helping achieve the minimum reduction of water consumption by 15%.

For a complete copy of the Water Waste Policy and Resolution 16-8, please visit PWD's website at www.palmdalewater.org.