



PALMDALE WATER DISTRICT

A CENTURY OF SERVICE

PRESS RELEASE

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FOR IMMEDIATE RELEASE

PWD ASSURES CUSTOMERS “WATER IS SAFE & PLENTIFUL”

Palmdale, CA – Water provided by Palmdale Water District (PWD) is extremely safe because it undergoes an advanced water treatment process that removes and kills viruses, including COVID-19 (coronavirus), bacteria and other pathogens.

PWD officials want to reassure customers who may have fears and concerns about their water during the COVID-19 pandemic.

“I want to assure you that your water is safe to drink and plentiful,” said Amanda Thompson, Water Quality & Regulatory Affairs Supervisor.

“In our lab, we continuously monitor the water being treated and delivered. We live in a state that has the most stringent water regulations. Your tap water is more regulated than bottled water, so there is no need to overbuy bottled water.”

Thompson oversees the laboratory at the Leslie O. Carter Water Treatment Plant, where water is treated before distribution to more than 116,000 people in PWD’s service boundaries. Three full-time lab analysts

(more)

are assigned to testing water numerous times a day. Each year, they collect more than 3,500 samples and perform more than 18,000 tests, averaging 10 sample collections each day and roughly 50 tests per day.

There also are operators who staff the treatment plant 24 hours a day to track the operation of the entire PWD distribution system. This is done via a supervisory control and data acquisition (SCADA) system that monitors and controls such things as water levels, chemicals and groundwater well functions.

The treatment plant, which is capable of processing 35 million gallons of water per day, continues to operate as scheduled. All maintenance to ensure the distribution of high-quality water to customers remain unchanged.

“We are identified as an essential infrastructure by government; therefore, we are not affected by any closure or stay-in-place orders,” said General Manager Dennis D. LaMoreaux. “We are following our Pandemic Response Plan, which has measures to protect the health of our employees so that there will be no disruptions to our ability to provide this critical service. Our customers do not need to worry about the quality or availability of tap water.”

Since 1918, the Palmdale Water District has provided high-quality water at a reasonable cost. We pride ourselves on providing great customer care; advocating for local water issues that help our residents; educating the community on water-use efficiency; and leading our region in researching and implementing emerging technologies that increase operational efficiency. For more information about PWD, visit www.palmdalewater.org.