

November 1, 2018

**BOARD OF DIRECTORS** 

**ROBERT E. ALVARADO** 

Division 1

JOE ESTES

Division 2

MARCO HENRIQUEZ

Division 3

KATHY MAC LAREN

Division 4

VINCENT DINO

Division 5

**DENNIS LaMOREAUX** General Manager

**ALESHIRE & WYNDER LLP** Attorneys





## AGENDA FOR A MEETING OF THE PERSONNEL COMMITTEE OF THE PALMDALE WATER DISTRICT

**Committee Members: Kathy Mac Laren-Chair, Vincent Dino** to be held at the District's office at 2029 East Avenue Q, Palmdale

## THURSDAY, NOVEMBER 8, 2018

4:30 p.m.

**NOTE:** To comply with the Americans with Disabilities Act, to participate in any Board meeting please contact Dawn Deans at 661-947-4111 x1003 at least 48 hours prior to a Board meeting to inform us of your needs and to determine if accommodation is feasible.

Agenda item materials, as well as materials related to agenda items submitted after distribution of the agenda packets, are available for public review at the District's office located at 2029 East Avenue Q, Palmdale (Government Code Section 54957.5). Please call Dawn Deans at 661-947-4111 x1003 for public review of materials.

**PUBLIC COMMENT GUIDELINES:** The prescribed time limit per speaker is three-minutes. Please refrain from public displays or outbursts such as unsolicited applause, comments, or cheering. Any disruptive activities that substantially interfere with the ability of the District to carry out its meeting will not be permitted and offenders will be requested to leave the meeting. (PWD Rules and Regulations, Appendix DD, Sec. IV.A.)

Each item on the agenda shall be deemed to include any appropriate motion, resolution, or ordinance to take action on any item.

- 1) Roll call.
- 2) Adoption of agenda.
- 3) Public comments for non-agenda items.
- Action Items: (The public shall have an opportunity to comment on any action item as each item is considered by the Committee prior to action being taken.)

- 4.1) Consideration and possible action on approval of minutes of meeting held August 28, 2018.
- 4.2) Consideration and possible action on 2018 Salary Survey. (Included in 2019 Budget Human Resources Director Emery/General Manager LaMoreaux)
- 4.3) Consideration and possible action on personnel-related changes for 2019. (Included in 2019 Budget Human Resources Director Emery/General Manager LaMoreaux)
- 5) Information items.
  - 5.1) Other.
- 6) Board members' requests for future agenda items.

). La Mneaux

7) Adjournment.

DENNIS D. LaMOREAUX,

General Manager

DDL/dd

# PALMDALE WATER DISTRICT BOARD MEMORANDUM

**November 1**, 2018 **November 8**, **2018** 

TO: PERSONNEL COMMITTEE Personnel Committee Meeting

FROM: Jennifer Emery, Human Resources Director
VIA: Mr. Dennis D. LaMoreaux, General Manager

RE: AGENDA ITEM NO. 4.2 – CONSIDERATION AND POSSIBLE ACTION

ON 2018 SALARY SURVEY. (INCLUDED IN 2019 BUDGET – HUMAN RESOURCES DIRECTOR EMERY/GENERAL MANAGER

LaMOREAUX)

#### **Recommendation:**

Staff recommends that the Committee approve the recommended salary range changes from our 2018 Salary Survey.

#### **Alternative Options:**

The alternative is to leave the salary ranges unchanged.

### **Impact of Taking No Action:**

As the economy is improving, the business environment is becoming more competitive. If the District does not come to market with wages, we will have increased turnover.

#### **Background:**

The District has decided to do a market survey every three years in order to remain competitive in the marketplace thereby reducing costly turnover. In 2015, twelve water districts were chosen to compare to over time to create a stability in the data and allow our District to maintain a competitive space in the marketplace.

This year's survey uses the same twelve water districts all of whom are located in Southern California and are similar to our District either in facilities, size of organization, or number of connections.

#### **Strategic Plan Initiative/Mission Statement:**

This work is part of Strategic Plan Initiative No. 2 – Organizational Excellence. This item directly relates to the District's Mission Statement.

#### **Budget:**

This update is already a part of the submitted 2019 budget.

#### **Supporting Documents:**

• Salary Survey

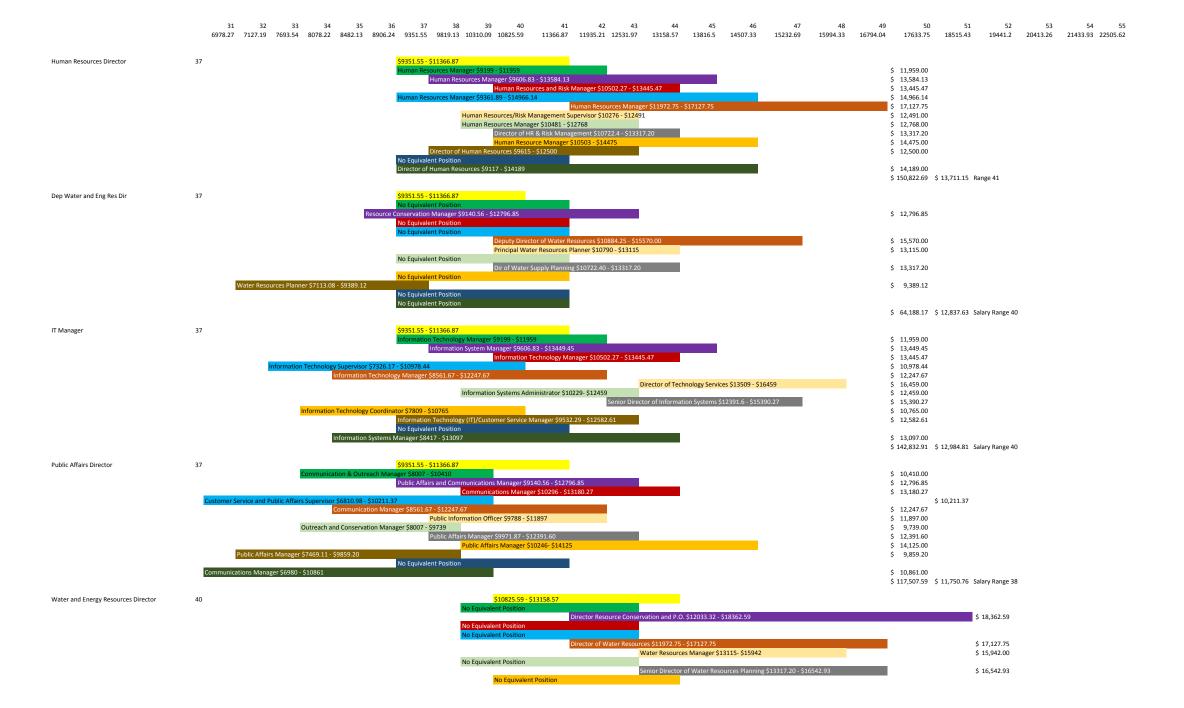
Job Title	Current Range	Salary Survey	Recommended
Customer Care Representative I	19	20	)
Field Customer Care Representative I	20	2:	1
Service Worker I	20	2:	1
Maintenance Worker I	16	2:	1
Customer Care Representative II	23	2:	3
Field Customer Care Representative II	23	23	3
Accounting Technician II/Accounts Payable	23	23	3
Maintenance Worker II		24	4
Customer Account Technician	23	24	4
Service Worker II	24	2.	5
Operations Technician I	24	2!	5
Administrative Assistant	24	2.	5
Payroll Specialist	24	2.	5
Electrician I		2.	5
Engineering Technician I	24	2.	5
Lab Analyst I	24	20	5
Electronic Technician I		20	5
Plant Operator I		20	5
Water Use Efficiency Specialist I		2	7
Engineering Technician II	27	2	7
Public Affairs Specialist	23	2	7
IT Specialist		2	7
Purchasing Technician	26	2	7
Electrician II	28	28	3
Senior Field Customer Care Rep	27	28	3
Operations Technician II	26	28	3
Engineering Design Technician II	28	28	3
Cross Connection Control Specialist	28	28	3
Senior Customer Care Rep	29	29	9
Safety and Training Technician	29	29	9
Service Worker III - Crew Leader	27	29	9
Construction Inspector II	27	25	9

Plant Operator II	28	28	29
Lab Analyst II	27	29	
Operation Technician III - Fleet Lead	29	30	
Electronic Technician II	29	30	
Water Use Efficiency Specialist II	25	30	
Operation Technician III - Mechanical Lead	29	31	
Electrical/Electronic Technician III - Lead	30	31	
Management Analyst	30	31	
Plant Operator III- Lead	30	32	
Engineering Analyst	32	32	
GIS Coordinator	30	32	
Maintenance Supervisor	32	33	34
Construction Supervisor	32	34	
Executive Assistant	31	34	
Customer Finance Supervisor	34	35 Y Rated	
Project Manager	32	35	
Water Quality/Regulatory Affairs Supervisor	34	35	
Customer Care Supervisor	32	36	
Accounting Supervisor	34	36	
Public Affairs Director	37	38	
Deputy Water and Energy Resources Director	36	40	
Facilities Manager	41	41	
Operations Manager	37	39	41
Information Technology Manager	37	40	41
Human Resources Director	37	41	
Engineering/Grant Manager	40	44	
Water and Energy Resources Director	40	45	
Finance Manager / CFO	41	45	
Assistant General Manager/COO	47	48	

#### **AGENDA ITEM NO. 4.2**

Palmdale Water District
Cucamonga Valley Water District
Las Virgenes Municipal Water District
Yorba Linda Water District
Olivenhain Municipal Water District
Western Municipal Water District
Castaic Lake Water Agency
Desert Water Agency
Eastern Municipal Water District
Mesa Consolidated Water District
Rancho California Water District
Walnut Valley Water District
Padre Dam Municipal Water District



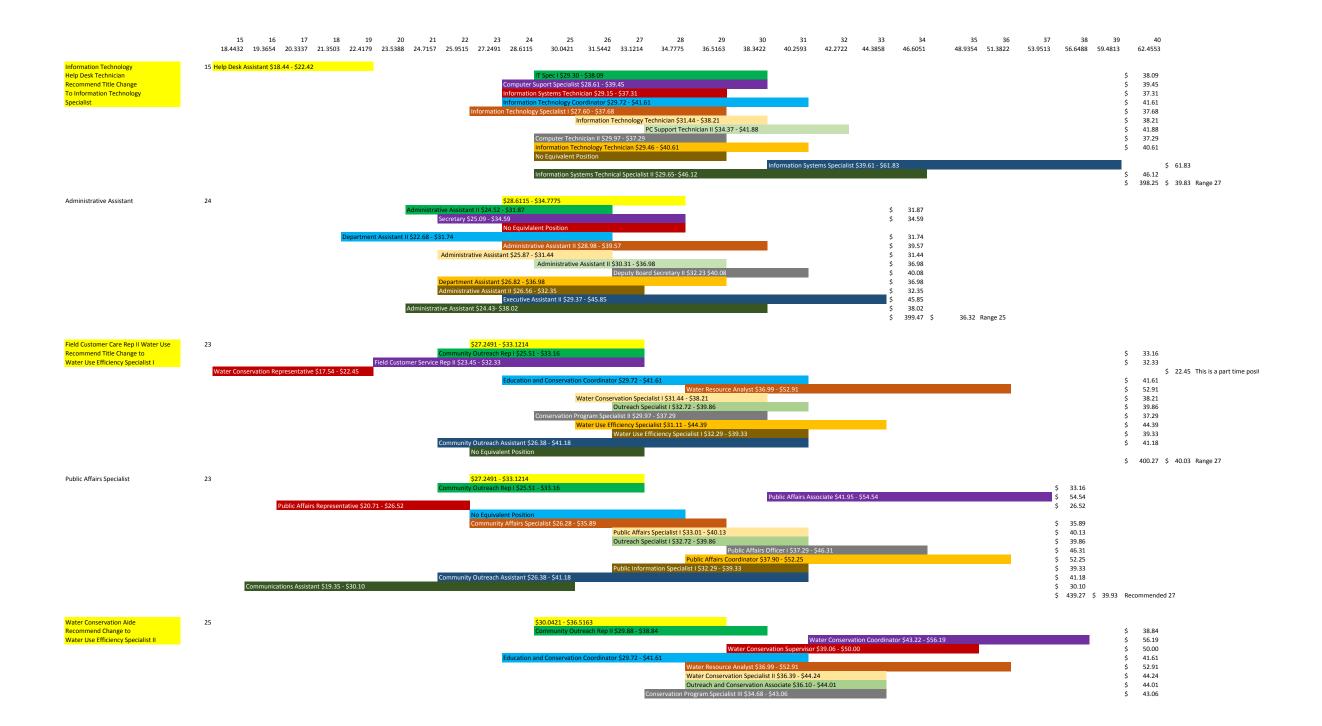


Water Resource Manager \$9532.29 - \$12582.61
No Equivalent Position
No Equivalent Position

Assistant General Manager 47 \$ 12,582.61

\$ 80,557.88 \$ 16,111.58 Salary Range 45

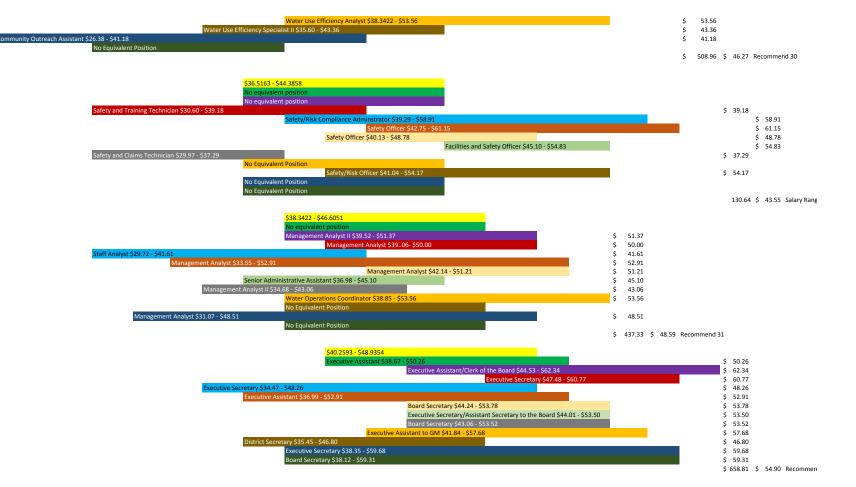


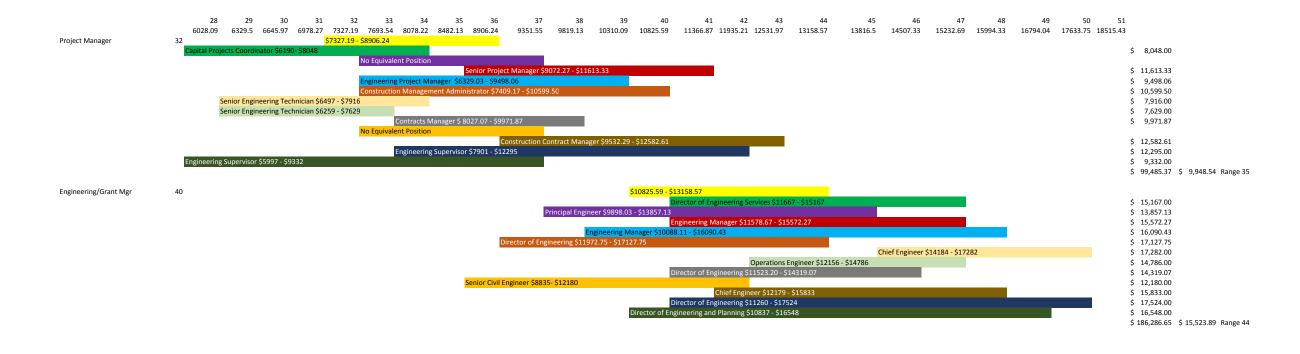


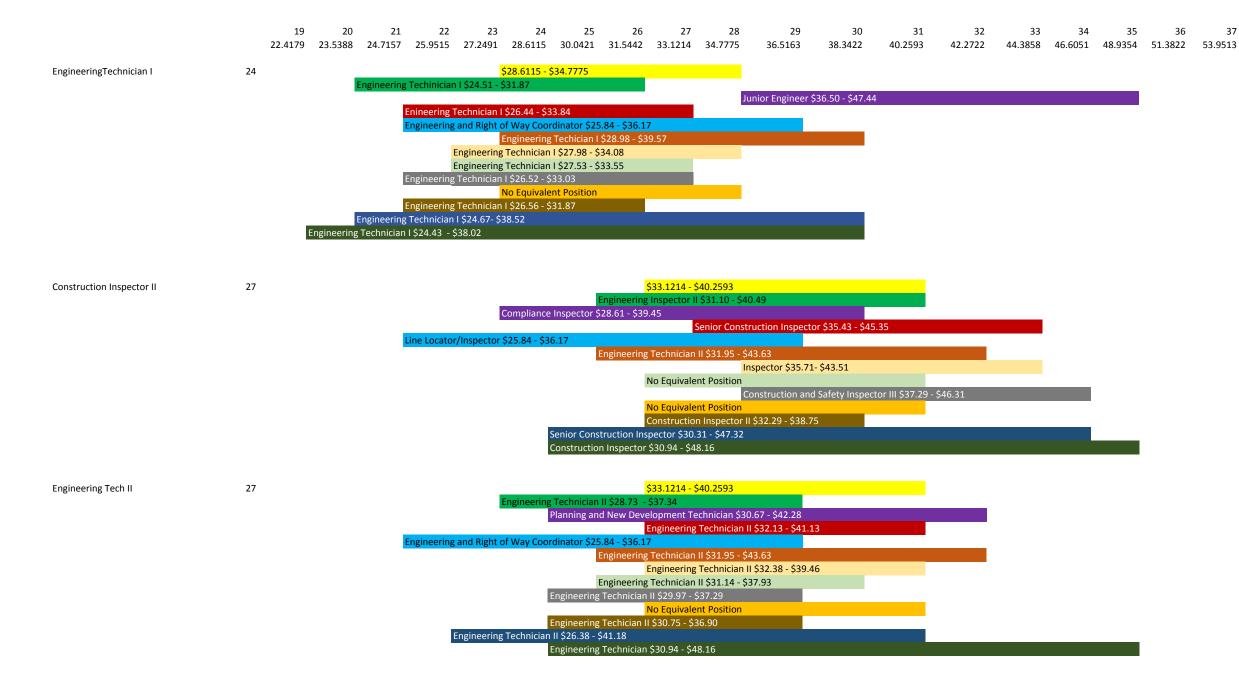
Management Analyst II	30
Executive Assistant	31

29

Safety and Training Technician







\$34.7775 - \$42.2722 Engineering Design Technician II 28 CADD Analyst \$33.66 - \$43.75 No Equivalent Position Engineering Technician II \$32.13 - \$41.13 No Equivalent Position No Equivalent Position GIS/CAD Technician II \$32.37 - \$39.46 Engineering Technician II \$31.14 - \$37.93 Mapping Technician II \$29.97 - \$37.29 No Equivalent Position Engineering Techician II \$30.75 - \$36.90 Engineering Technician II \$26.38 - \$41.18 GIS/CAD Specialist \$29.65 - \$46.12

**Cross Connection Control Specialist** 

28

\$34.7775 - \$42.2722

Cross Connection Coordinator \$36.43 - \$47.36

Cross Connection Inspector \$29.77 - \$41.04

No Equivalent Position

Backflow and Cross Connection Coordinator II \$29.72 - \$41.61

No Equivalent Position

Cross Connection Control Specialist I \$24.16 - \$29.44

No Equivalent Position

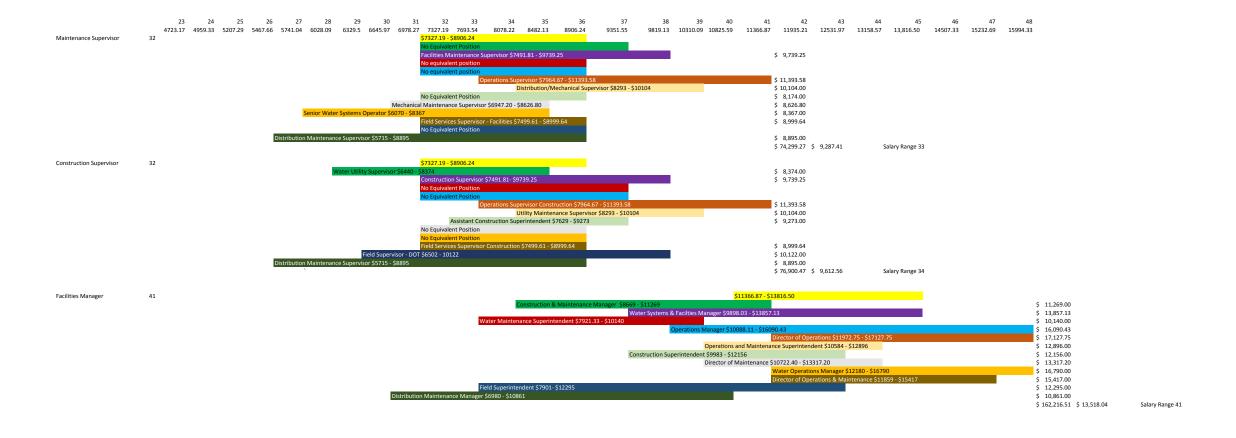
Cross Connection Control Coordinator II \$29.97 - \$37.29

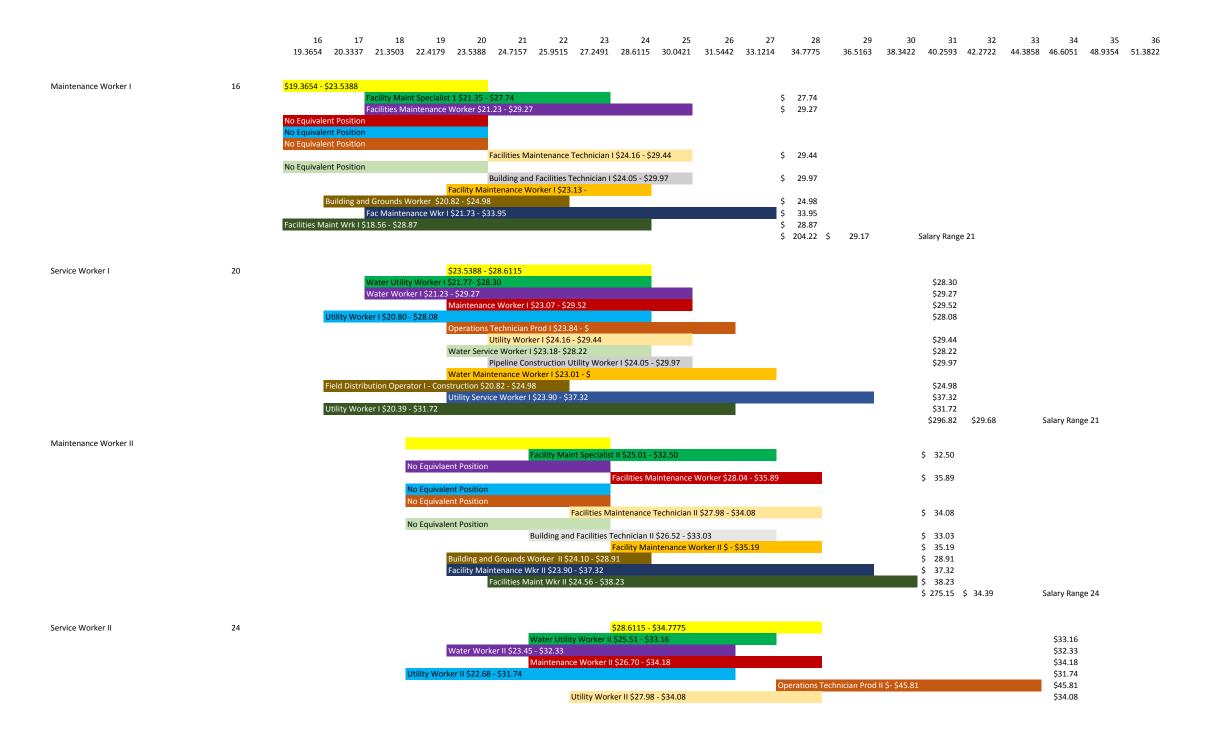
No Equivalent Position

Cross Connection Control Technician II \$33.90 - \$40.69

Cross Connection Specialist \$33.93 - \$52.98

No Equivalent Position





Water Service Worker II \$26.18 - \$31.90		\$31.90		
Pipeline Construction Utility Worker II \$26.52 - \$33.03		\$33.03		
Water Maintenance Worker II \$ - \$36.79		\$36.79		
Field Dist Op II - Construction \$25.30 - \$30.36		\$30.36		
Utility Service Worker II \$26.19 - \$40.88		\$40.88		
Utility Worker II \$23.39 - \$36.41		\$36.41		
		\$420.67	\$35.06	Salary Range 25
		,	,	, , ,
\$28.6115 - \$34.7775				
Instrument/Electrical Technician I \$26.54 - \$34.50	\$ 34.50			
Maintenance Mechanic I \$25.90- \$35.71	\$ 35.71			
Mechanic I \$23.07 - \$29.52	\$ 29.52			
Pump/Motor Technician I \$25.84 - \$36.17	\$ 36.17			
Operations Technician   \$23.84 - \$	Ç 30.17			
Distribution/Mechanical Techician   \$29.38 - \$35.79	\$ 35.79			
	•			
Operations Technician I \$29.67 - \$36.11	\$ 36.11			
Mechanical Maintenance Technician I \$26.52 - \$33.03	\$ 33.03			
Water Systems Operator   \$24.78- \$	4 20.04			
Well & Pump Technician   \$24.10 - \$28.91	\$ 28.91			
Pump Operator I \$26.19- \$40.88	\$ 40.88			
Systems Operator/Technician I \$24.43 - \$38.02	\$ 38.02			
	\$ 348.64	\$ 34.86	Salary I	Range 25
Instrumentation/Electrical Technician I \$26.54 - \$34.50	\$ 34.50			
Electrical/Instrumentation Technician I \$28.05 - \$38.67	\$ 38.67			
Mechanic 1 \$23.07 - \$29.52	\$ 29.52			
No equivalent position				
Operations Technician Electrical \$23.84 - \$				
No Equivalent Position				
Operations Technician I \$29.67 - \$36.11	\$ 36.11			
No Equivalent Position				
Water Systems Operator I \$24.78- \$				
Elect Controls/Inst Tech I \$27.89 - \$33.47	\$ 33.47			
No Equivalent Position				
Electrician/Instrumentation & Controls Tech \$24.43- \$38.02	\$ 38.02			
	\$ 210.29	\$ 35.05	Salary I	Range 25
Instrumentation/Electrical Technician I \$26.54 - \$34.50			\$ 34.	50
Electrical/Instrumentation Technician I \$28.05 - \$38.67			\$ 38.	67
No Equivalent Position				
Instrument Control Technician \$25.84 - \$36.17			\$ 36.	17
Operations Technician Electrical \$23.84 - \$			,	
No Equivalent Position				
Operations Technician I \$29.67 - \$36.11			\$ 36.	11
Control and Communication Analyst I \$32.23 - \$40.08			\$ 40.	
Water Systems Operator I \$24.78-\$			*	
Elect Controls/Inst Tech I \$27.89 - \$33.47			\$ 33.	47
No Equivalent Position			Ψ 55.	.,
Electrician/Instrumentation & Controls Tech \$24.43- \$38.02			\$ 38.	02
Electrically instrumentation a control steam years y y y y y y			•	02 \$ 36.72
			Ş 237.	20.7∠ پ عن
\$31.5442 - \$38.3422				
\$51.5442 - \$56.5422 Warehouse and Supply Coordinator \$30.48 - \$39.63				\$ 39.63
Buyer \$28.61 - \$39.45				\$ 39.45
Buyer \$20.01 - \$33.43				J JJ.4J

Electronic Technician I

Operations Technician I

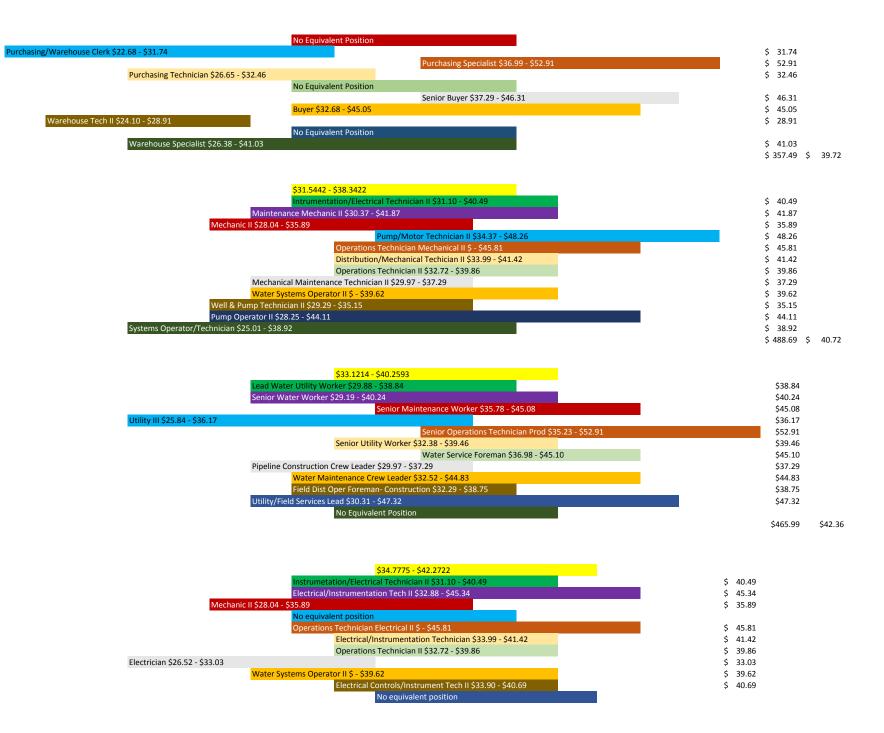
Electrician I

Purchasing Technician

26

24

Operations Technician II 26 Service Worker III Crew Leader 27 Electrician II 28



Electronic Tech II	29
Operations Technician III - Fleet	29
Operations Technian III - Mechanical	29
Electrical /Instrument Technician III	30

 Electrician/Instrumentation & Controls Tech \$27.47- \$42.74
 \$ 42.74

 \$ 404.89
 \$ 40.49

400 2400 444 9020		
\$36.5163 - \$44.3858		
Controls Analyst \$36.43 - \$47.36		47.36
Electrical/Instrumentation Technician II \$32.88 - \$45.34		45.34
Senior SCADA Technician \$37.57 - \$48.10		48.10
Instrument Control Technician II \$34.47 - \$48.26		48.26
Operations Technician - Electrical Services \$ - \$45.81  Electrical/Instrumentation Technician \$33.99 - \$41.42		45.81
Operations Technician II \$32.72 - \$39.86		41.42 39.86
Control and Communication Analyst II \$37.29 - \$46.31		46.31
No Equivalent Position	٠	40.31
Electrical Controls/Instrument Tech II \$33.90 - \$40.69	\$	40.69
No Equivalent Position	Y	40.03
Electrician/Instrumentation & Controls Tech \$27.47- \$42.74	\$	42.74
Electrically instrumentation & Controls Tech 327-47 342.74		445.89
	7 -	143.03
\$36.5163 - \$44.3858		
Lead Fleet and Equipment Mechanic \$31.10 - \$40.49	\$	40.49
Senior Maintenance Mechanic \$32.88 - \$45.34		45.34
Senior Fleet Mechanic \$35.78 - \$45.80		45.80
No Equivalent Position		
Senior Operations Technician Mech \$35.23 - \$52.91	\$	52.91
Senior Distribution/Mechanical Techinician \$39.36 - \$47.95	\$	47.95
Operations Techician Foreman \$41.88 - \$50.92	\$	50.92
Senior Mechanical Maintenance Technician \$34.68 - \$43.06	\$	43.06
No Equivalent Position		
Field Services Foreman - Fleet/Facilities \$35.60 - \$42.72	\$	42.72
No Equivalent Position		
No Equivalent Position		
	\$ 3	369.19
\$36.5163 - \$44.3858		
Lead Instrumentation Electrical Technician \$36.43 - \$47.36		47.36
Senior Maintenance Mechanic \$32.88 - \$45.34		45.34
Senior Fleet Mechanic \$35.78 - \$45.80	\$	45.80
No Equivalent Position		
Senior Operations Technician Mech \$35.23 - \$52.91		52.91
Senior Distribution/Mechanical Techinician \$39.36 - \$47.95		47.95
Operations Techician Foreman \$41.88 - \$50.92		50.92
Senior Heavy Fleet Technician \$34.68 - \$43.06	\$	43.06
No Equivalent Position		
Field Service Foreman - Fleet/Facilities \$35.60 - \$42.72		42.72
Senior Fleet Mechanic \$27.44 - \$42.85		42.85
System Operator/Technician \$30.43 - \$47.33		47.33
	\$ 4	466.24
\$38.3422 - \$46.6051		

\$38.3422 - \$46.6051	
Lead Instrumentation/Electrical Technician \$36.43 - \$47.36	\$47.36
Senior Electrical/Instrument Technician \$35.61 - \$49.10	\$49.10
Senior SCADA Technician \$37.57 - \$48.10	\$48.10
No Equivalent Position	<del></del>
Senior Operations Technician Electrical \$35.23 - \$52.91	\$52.91

Senior Electrical Technician \$39.36 - \$47.95	\$47.95
Operations Techician Foreman \$4	1.88 - \$50.92 \$41.88
Senior Controls Technician \$37.29 - \$46.31	\$46.31
No Equivalent Position	
Field Service Foreman - Fleet/Facilities \$35.60 - \$42.72	\$42.72
No Equivalent Position	
No Equivalent Position	
	\$376.33

		31	32	33	34	35	36 37			40	41	42	43	44	4.2016			
Water Quality/Regulatory Af	34	6978.27	7327.19		8078.22 8 8 <mark>078.22 - \$98</mark>		.24 9351.55	9819.13	10310.09	10825.59	11366.87	11935.21	12531.97	13158.57	13816.	5 14507.33		
water Quality/Regulatory Ai	34				o Equivalent I													
			Lal			373.67 - \$10235	68										ć	5 10,235.68
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				No	o Equivalent I		11001 90010.2	, 110047.0	,,								7	10,047.07
					o Equivalent I													
						Laborat	ory and Regu	latory Affair	s Supervisor	\$9144 - \$11	139						\$	5 11,139.00
		La	boratory Di	rector \$725	59 - \$8826												\$	8,826.00
				M	lanager of Lal	boratory and W	ater Quality S	ervices \$802	27.07 - \$997	1.87							\$	9,971.87
			Wa	ater Quality	y & Complian	nce Supervisor S	<mark>7619 - \$1050</mark>	3									\$	5 10,503.00
		W	ater Quality	Supervisor	r \$7499.61 - S	\$8999.64											\$	8,999.64
					o Equivalent I													
				No	o Equivlaent I	Position												
																	\$	5 70,323.06 \$ 10,046.15 Salary Rang
Operations Manager	37						\$0351.55	<mark>- \$11366.87</mark>										
Operations Wanager	37					Water <sup>-</sup>	reatment Pla			959							¢	5 11,959.00
						· · · · ·		lent Position									*	11,555100
					Wat	ter Production	Superintende										Ś	5 10,647.87
		W	ater Treatm	ent Faciliti	es Supervisor	r \$7326.17 - \$1												5 10,978.44
		_		Equivalent														
							Operation	s Superinte	ndent \$9601	- \$11696							\$	11,696.00
							Operations Su	pervisor \$90	055 - \$11004									5 11,004.00
						ons \$10722.4 -												3 13,317.20
			Wa	ater Operat	tions Manage	er \$12180 - \$10	790											5 16,790.00
									Water Ope	rations Mana	ager \$1000	08.79 - \$132	211.64					3 13,211.64
			lanager \$70		5													10,925.00
		Plant Manage	er \$6980 - \$:	10861														10,861.00
																	\$	\$ 121,390.15 \$ 12,139.02 Salary Rang

зе 35

зе 39

Lab Analyst I	22 23 24 25 26 27 28 29 30 25.9515 27.2491 28.6115 30.0421 31.5442 33.1214 34.7775 36.5163 38.3422 4 24 \$28.6115 - \$34.7775 No Equivalent	31 32 33 34 35 36 37 0.2593 42.2722 44.3858 46.6051 48.9354 51.3822 53.9513	
	Laboratory Technician I \$25.90 - \$35.71  Water Quality Technician I \$26.70 - \$34.18  No equivalent position  Operations Technician II \$		\$ 35.71 \$ 34.18
	Water Quality Scientist I \$35.71 - \$43	51	\$ 43.51
	No Equivalent Position Laboratory Analyst I \$25.26 - \$31.46		\$ 31.46
	Water Quality Technician I \$20.89 - \$		ŷ 31. <del>4</del> 0
	No equivalent position		
	Water Quality Tech   \$28.25 - \$44.11		\$ 44.11
	Laboratory Analyst \$20.39 - \$31.72		\$ 31.72
			\$ 220.69 \$ 36.78
Plant Operator I			
	Water Treatment Plant Operator I \$26.02 - \$33.83		\$ 33.83
	Water Treatment Plant Operator II \$26.95 - \$37.16		\$ 37.16
	Plant Operator I \$23.07 - \$29.52		\$ 29.52
	Water Treatment Plant Operator II \$25.84 - \$36.17  Operations Technician II \$		\$ 36.17
	ореганов тесницанту	Treatment Plant Operator I \$45.58- \$55.53	\$ 55.53
	System Operator I \$28.22 - \$34.37		\$ 34.37
	Potable Water Treatment Operator II \$27.84 - \$34.68		\$ 34.68
	Water Systems Operator I \$24.78 - \$		ć 26.00
	Water Treatment Operator II \$30.75 - \$36.90 No equivalent position		\$ 36.90
	Systems Operator/Technician \$24.43 - \$38.02		\$ 38.02
	· · · · · · · · · · · · · · · · · · ·		\$ 336.18 \$ 37.35
Laboratory Analyst II	27 \$33.1214 - \$40.2593		
Laboratory Arialyst II	27		\$ 43.75
	Laboratory Technician II \$30.37 - \$41.87		\$ 41.87
	Water Quality Technician II \$29.44 - \$37.68		\$ 37.68
	No equivalent position		
	Operations Technician III \$ - \$	Water Quality Scientist II \$41.33 - \$50.36	\$ 50.36
	No equivalent position	water Quality Scientist II \$41.55 - \$50.50	\$ 30.30
	Laboratory Analyst II \$27.84 - \$34.86		\$ 34.86
	Water Quality Technician II \$ - \$46.18		\$ 46.18
	No Equivalent Position		\$ 36.90
	Water Quality Specialist \$33.94 - \$52.98 Laboratory Analyst \$27.47 - \$42.74		\$ 52.98 \$ 42.74
	Laboratory Analyst \$27.47 - \$42.74		\$ 42.74
			Ç 3032 Ç 43.04
Plant Operator II	28 \$34.7775 - \$42.2722		
	Water Treatment Plant Operator II \$30.48 - \$39.63		\$ 39.63
	Water Treatment Plant Operator III \$30.98- \$42.72		\$ 42.72 \$ 39.57
	Water Treatment Plant Operator III \$29.72 - \$41.61		\$ 39.57
	Water Westmeller land Operator in \$25.72 \$41.01		ý <del>1</del> 1.01

Operations Tec	hnician IV	(Plant Operator	1 \$ - \$45 81

Treatment Plant Operator II \$40.11 - \$48.76

System Operator III \$ 32.72 - \$39.86

Potable Water Treatment Operator III \$32.23 - \$40.08

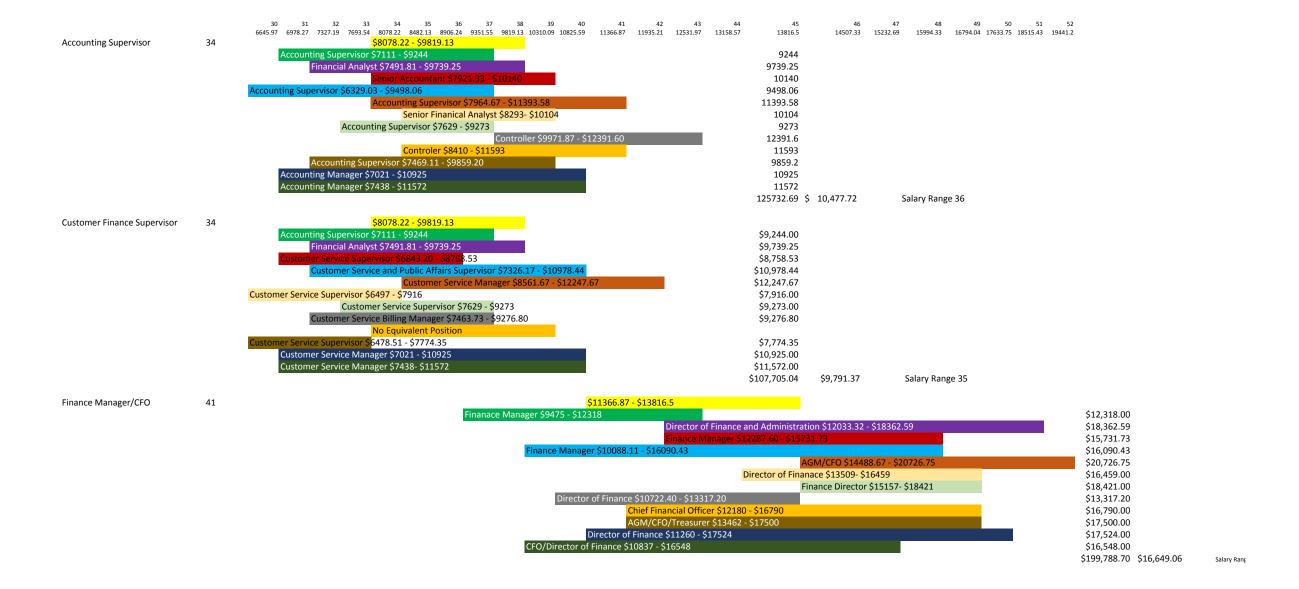
Water Systems Operator II \$ - \$39.62

ior Water Systems Operator \$33.90 - \$40.69 No equivalent position

Anaheim - 37.87 - 46.08

stems Operator/Technician \$26.95 - \$41.92

\$ 45.81	
\$ 48.76	
\$ 39.86	
\$ 40.08	
\$ 39.62	
\$ 40.69	
\$ 41.92	
\$ 460.27	\$ 41.84



Accounting Technician requesting to change to Accounts Payable	20 21 22 23 24 25 26 27 28 29 30 23.5388 24.7157 25.9515 27.2491 28.6115 30.0421 31.5442 33.1214 34.7775 36.5163 38.3422 23 \$\frac{\$27.2491}{\$27.2491} - \frac{\$33.1214}{\$33.33} - \frac{\$30.33}{\$30.33} Accounting Clerk II \frac{\$22.31-\$30.76}{\$30.76} Accounting Assistant I \frac{\$23.07-\$29.52}{\$29.52}	31 32 33 40.2593 42.2722 44.3858 \$ 30.33 \$ 30.76 \$ 29.52	34 35 36 37 38 39 46.6051 48.9354 51.3822 53.9513 56.6488 59.4813
	Accountant I \$25.84 - \$36.17  Accounting Technician III \$22.70-\$39.57  Accounting Technician II \$26.65 - \$32.46  Account Clerk III \$26.87- \$32.72  Finance Technician II \$25.26 - \$31.46  Accounting Technician II \$24.91 - \$34.34  Accounting Clerk II \$22.95 - \$27.54  Accounts Clerk II \$23.90 - \$37.32  Accounting Specialist 2 \$21.55 - \$33.52	\$ 36.17 \$ 39.57 \$ 32.46 \$ 32.72 \$ 31.46 \$ 34.34 \$ 27.54 \$ 37.32 \$ 33.52 \$ 395.71 \$ 32.98	Salary Range 23 No Change
Customer Account Technician	Accounting Clerk II \$23.33 - \$30.33 Customer Service Representative \$23.66 - \$32.62 Customer Service Representative III \$25.43 - \$32.55  Customer Service Representative II \$22.68 - \$31.74 Customer Service Representative II \$22.70 - \$45.81  Accounting Technician II \$26.65 - \$32.46  Customer Service Representative II \$27.84 - \$34.68  Customer Service Representative II \$21.48 - \$34.34  Accounting Clerk II \$23.90 - \$37.32 Customer Service Representative III \$21.55 - \$33.52	\$ 393.71	\$ 30.33 \$ 32.62 \$ 32.55 \$ 31.74 \$ 45.81 \$ 32.46 \$ 36.10 \$ 34.68 \$ 34.34 \$ 27.54 \$ 37.32 \$ 33.52 \$ 409.01 \$ 34.08 Salary Range 24
Payroll Specialist	24 \$28.6115 - \$34.7775  Accounting Clerk II \$23.33 - \$30.33  Senior Accounting Clerk \$23.68 - \$32.65  Accounting Assistant II \$29.46 - \$37.71  Accountant I \$25.84 - \$36.17  Customer Service Representative II \$22.70 - \$45.81  Senior Accounting Technician \$30.85 - \$37.59  Senior Account Clerk \$31.90 - \$38.90		\$30.33 \$32.65 \$37.71 \$36.17 \$45.81 \$37.59 \$38.90

Finance Technician I	II \$27.84 - \$34.68	\$34.68			
	Financial Services Assistant \$31.11 - \$	42.88	\$42.88		
Accounting Clerk II \$22.95 - \$27.54			\$27.54		
Accounts Clerk II \$23.90 - \$37.32			\$37.32		
Accounting Specialist 3 \$23.39 - \$36.41			\$36.41		
			\$437.99	\$36.50	Salary Range 25

		29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44		45	46	47	48	49	50
		6329.5	6645.97	6978.27	7327.19	7693.54	8078.22	8482.13	8906.24	9351.55	9819.13 1	0310.09	10825.59	11366.87	11935.21	12531.97	13158.57	13816	6.5 14507	.33 152	32.69	15994.33	16794.04	18515.43
Customer Care Supervisor	32			Ş	7327.1	9 - \$890	5.24																	
								Custome	er Servic	e Mana	ger \$8669	- \$1126	69									\$11,269.00		
									Custome	er Servio	ce Manage	er \$9140	0.56 - \$12	796.85							\$	12,796.85		
			C	ust Ser	/ Supv \$	6843.20	- \$875	3.53													\$	8,758.53		
										Custom	er Service:	s Manag	ger \$9361	.89 - \$149	66.14						\$	14,966.14		
								Custome	er Servic	e Mana	ger \$8561	.67 - \$1	.2247.67								\$	12,247.67		
	Cı	ustomei	r Service	Superv	isor \$64	197 - 791	16														\$	7,916.00		
					(	Custome	r Servic	e Super	visor \$7	6 <mark>2</mark> 9 - \$9	273										\$	9,273.00		
	Ci	ustomei	r Service	Superv	isor \$5	86.53 -	\$6947.2	20													\$	6,947.20		
								•	Custome	er Servi	ce Manage	er \$9056	5 - \$12484	ļ							\$	12,484.00		
	Cı	ust Serv	Supv \$6	6478.51	- \$7774	.35															\$	7,774.35		
			C	Custome	r Servic	e Manag	er \$702	21 - 1092	25												\$	10,925.00		
				(	Custome	er Service	e Mana	ger \$743	88 - 115	72											\$	11,572.00		
				_																	\$	126,929.74 \$	<b>10,577.48</b> s	alary Range 36

	15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 18.4432 19.3654 20.3337 21.3503 22.4179 23.5388 24.7157 25.9515 27.2491 28.6115 30.0421 31.5442 33.1214 34.7775 36.5163 38.3	30 31 3422 40.2593	32 33 42.2722 44.3858		37 38 53.9513 56.6488 59	39 40 59.4813 62.4553
Customer Care Rep I	19 \$22.4179 - \$27.2491					
·	Customer Service Rep I \$19.34 - \$25.13	\$	25.13			
	Customer Service Rep \$23.66 - \$32.62	\$	32.62			
	Customer Service Rep I \$21.44 - \$26.79	\$	26.79			
	Customer Service Rep 1 \$20.08 - \$28.08	\$	28.08			
	Customer Service Representative I \$22.70 - \$					
	Customer Service Representative I \$24.16 - \$29.44	\$	29.44			
	Customer Service Representative I \$27.53 - \$33.55	\$	33.55			
	Customer Serv Rep 1 \$20.80 - \$25.89	\$	25.89			
	Customer Service Rep I \$21.48 - \$					
	Customer Serv Rep   \$21.85 - \$26.22	\$	26.22			
	Customer Service Rep I \$21.73 - \$33.95	\$	33.95			
	Customer Service Representative I \$17.46 - \$27.16	\$	27.16	C-l P 20		
		\$	288.83 \$ 28.88	Salary Range 20		
Field Customer Care Rep I	20 \$23.5388 - \$28.6115					
	Field Service Representative I \$21.77 - \$28.30	\$	28.30			
	Field Customer Service Rep   \$21.23 - \$29.27	\$	29.27			
	Meter Reader I \$21.97 - \$28.12	\$	28.12			
	Field Services Technician I \$20.08 - \$28.08	\$	28.08			
	Meter Service Operations Technician II \$ - \$					
	Field Customer Service Representative I \$24.16 - \$29.44	\$	29.44			
	Meter Reader I \$23.18 - \$28.22	\$	28.22			
	Meter Reader II \$22.91 - \$28.55	\$	28.55			
	Meter Reader \$23.13 - \$31.89  Customer Serv Rep I \$21.85 - \$26.22	\$ \$	31.89 26.22			
	Customer Service Rep   \$21.73 - \$33.95	\$ \$	33.95			
	Field Serv Technician I \$20.39 - \$31.72	\$	31.72			
	Field Self Fedifician (\$20.33 \$31.72	\$	323.76 \$ 29.43	Salary Range 21		
	427.0404.422.4344	<b>Y</b>	525.76	outury runge 21		
Customer Care Rep II	23 \$27.2491 - \$33.1214 Customer Service Rep II \$22.66 - \$29.44	Ś	29.44			
	Customer Service Rep II \$22.66 - \$23.62	\$ \$	32.62			
	Customer Service Rep II \$23.07 - \$29.52	\$	29.52			
	Customer Service Rep II \$22.68 - \$31.74	\$	31.74			
	Customer Service Representative II \$ - \$	¥	31.74			
	Customer Service Representative II \$27.98 - \$34.08	\$	34.08			
	Customer Service Representative II \$29.67- \$36.11	\$	36.11			
	Customer Service Representative II \$22.91 - \$28.55	\$	28.55			
	Customer Service Representative II \$ - \$34.34	\$	34.34			
	Customer Serv Rep II \$25.30 - \$30.36	\$	30.36			
	Customer Service Rep II \$23.90 - \$37.32	\$	37.32			
	Customer Service Rep II \$19.35 - \$30.10	\$	30.10	Calary Dangs 22		
		\$	354.18 \$ 32.20	Salary Range 23		
Field Customer Care Rep II	23 \$27.2491 - \$33.1214					
	Field Service Representative II \$24.03 - \$31.25	\$	31.25			
	Field Customer Service Rep II \$23.45 - \$32.33	\$	32.33			

Meter Reader II \$24.95 - \$30.38 Field Customer Service Rep I/II \$22.56 - \$35.19 Customer Serv Rep II \$25.30 - \$30.36 Customer Service Rep II \$23.90 - \$37.32 Field Services Technician II \$22.26 - \$34.64 Senior Field Customer Care Representative 27 Meter Reader III \$29.67 - \$36.11 Senior Customer Service Rep \$26.19 - \$40.88 Field Services Technician III \$25.65 - \$39.92 Senior Customer Care Rep 29 Customer Service Rep III \$25.43 - \$32.55

Meter Reader II \$24.22 - \$31.01 31.01 Field Services Technician II \$22.68 - \$31.74 31.74 Meter Service Operations Technician III \$ - \$ Field Customer Service Representative II \$27.98 - \$34.08 34.08 30.38 Customer Service Field Representative II \$24.05- \$29.97 29.97 35.19 30.36 \$ 37.32 34.64 \$ 358.27 \$ 32.57 Salary Range 23 \$33.1214- \$40.2593 Field Service Supervisor \$37.15 - \$48.31

Senior Field Customer Service Rep \$29.19 - \$40.24

Meter Services Lead \$30.91- \$39.57

Field Services Supervisor \$36.51 - \$54.80

Meter Service Operations Technician IV \$33.55 - \$45.81

Senior Field Customer Service Rep \$32.38 - \$39.46

Senior Customer Service Field Representative \$26.52 - \$33.03

No Equivalent Position

Snr Field Cust Serv Rep \$27.89 - \$33.47

\$36.5163 - \$44.3858

Customer Service Supervisor \$37.15- \$48.31

Customer Service Operations Supervisor \$43.22 - \$56.19

Customer Service and Public Affairs Supervisor \$42.27 - \$63.34

Senior Customer Service Representative \$33.55 - \$45.81

Assistant Customer Service Supervisor \$32.38 - \$39.46

No Equivalent Position

Senior Customer Service Representative \$27.84 - \$34.68

No Equivalent Position

Snr Cust Serv Rep \$27.89 - \$33.47

Senior Customer Service Rep \$26.19 - \$40.88

Customer Service Rep III \$22.63 - \$35.20

# PALMDALE WATER DISTRICT BOARD MEMORANDUM

**November 1**, 2018 **November 8**, **2018** 

TO: PERSONNEL COMMITTEE Personnel Committee Meeting

FROM: Jennifer Emery, Human Resources Director
VIA: Mr. Dennis D. LaMoreaux, General Manager

RE: AGENDA ITEM NO. 4.3 – CONSIDERATION AND POSSIBLE ACTION

ON PERSONNEL-RELATED CHANGES FOR 2019. (INCLUDED IN 2019 BUDGET – HUMAN RESOURCES DIRECTOR EMERY/GENERAL

MANAGER LaMOREAUX)

#### **Recommendation:**

Staff recommends that the Committee approve the recommended personnel-related changes for 2019.

#### **Alternative Options:**

The alternative is to leave the personnel as is.

#### **Impact of Taking No Action:**

The impact of not making personnel changes is that job titles and duties do not change as the industry and District needs change.

### **Background:**

The IT department responsibilities have been growing exponentially over the last three years, and the District has encouraged staff to obtain certifications related to the needs of the District. We are recommending that the IT Help Desk position be renamed to IT Specialist. This position reflects the current job duties of the department.

The Water Conservation Department is recommending a change from Field Customer Care Representative II to Water Use Efficiency Specialist I and from Water Conservation Aide to Water Use Efficiency Specialist II. Water Conservation is transforming from a straight conservation perspective to an integrated concept of efficiency and best use of resources. As such, we would like to update our position titles.

#### **Strategic Plan Initiative/Mission Statement:**

This work is part of Strategic Plan Initiative No. 2 – Organizational Excellence. This item directly relates to the District's Mission Statement.

#### **Budget:**

This update is already a part of the submitted 2019 budget.

#### **Supporting Documents:**

Salary Survey