EMERGENCY CONSERVATION INFORMATION SHEET

The State Water Resources Control Board lifted the mandatory watering restrictions and reduction figures due to adequate water supplies distributed by El Niño in northern California. While the ongoing drought still exists, regulators opted to give a reprieve to both local water agencies and all residents within the State. Water providers are now tasked with achieving a minimum reduction percentage but are allowing people to voluntarily reduce their water consumption.

All Palmdale Water District customers can now irrigate outdoors daily (7 days a week) with no time restrictions. Watering should be kept to a minimum, if possible, with extensive measures taken to reduce water waste. The PWD will no longer issue citations for water waste for first offenses, but rather provide a warning to correct the waste issue. If water waste does continue, the District reserves the right to fine the resident, business, municipal facility, industry, or other user.

PWD Stage 1 Water Shortage Rationing Restrictions

- Primary use of water is for domestic use, sanitation, fire prevention, and public health and safety
- No hose washing of hardscape surfaces (i.e., sidewalks, walkways, buildings, walls, patios, parking areas…etc.)
- Hardscape spraying is only permitted to eliminate conditions that are hazardous to public safety or to prepare a surface for architectural coating or painting
- Vehicle washing is permitted using an automatic shutoff nozzle attached to the hose (PWD highly recommends going to a commercial car wash that recycles its water)
- Decorative fountains are not permitted unless the water used is within a closed recycling system
- Water will not be served at any public business where food is sold unless specifically requested by the patron
- All indoor/outdoor water leaks must be repaired by the user within one (1) week of discovery
- Watering may occur 7 days a week with no time restrictions between November and March.
- Any water found running off property from outdoor watering is considered water waste and is subject to penalty
- Potable water is not permitted to irrigate turf located on public medians
- Outdoor irrigation of new home construction and buildings is not permitted unless drip irrigation or micro spray is used
- Outdoor watering is prohibited for 48 hours after measurable rainfall, or watering during a rainfall event.
- Golf courses, commercial nurseries, parks, school yards, public open space, and public landscaped areas are prohibited from watering lawn, landscaping and other turf areas between the hours of 6:00 am and 6:00 pm except that there shall be no restriction on watering utilizing reclaimed water or where public use requires a modified and approved watering schedule
- Athletic fields are permitted to be watered between the hours of 6:00 pm – 10:00 am the following morning with no restriction on watering days
Watering schedules must be adhered to at all times. The District requires advance written notice of any maintenance activities requiring water use between the hours of 6:00 am and 6:00 pm

Fines are assessed under the Water Shortage Emergency Plan (2010 UWMP) as follows:

- First violation will result in a documented warning
- Second violation will result in a fine of $50.00
- Third violation will result in a fine of $250.00
- Fourth violation will result in a fine of $500.00
- Fifth violation will result in a discontinuance of service and a $1,000.00 reconnection fee

**WATER WASTE DOOR TAG APPEAL PROCESS**

The District recognizes that there may be mitigating or intervening circumstances that bear upon a Consumer’s apparent misuse of water. Upon receipt of any notice regarding purported misuse or waste of water, the Consumer shall have five (5) working days within which to file a written request for reconsideration with the General Manager. If the Consumer is not satisfied with the General Manager’s decision the Consumer shall have fifteen (15) days after the General Manager’s decision within which to file a written appeal with the Board. The Board shall conduct a hearing on the appeal at the next Board meeting immediately following the appeal. The Board’s decision following such hearing shall be final and conclusive.

Palmdale Water District appreciates all of the effort that you do to conserve water every day and encourages you to continue this effort to achieve our required minimum reduction of water consumption by 15%.

For a complete copy of the Water Waste Policy and Resolution 16-8 please visit the District’s website at www.palmdalewater.org.